



Secretary Managers REPORT - ANNUAL

12thDecember 2021

Dear Members,

First of all I would like to introduce myself. My name is Lachlan Ford and I was appointed Chief Executive Officer of MMMC on the 28th May 2021. I've had over 25 years' experience in the hospitality industry with a passion to provide first class service. With that being the case, I've only contributed one month to the Clubs results of the last year. Granted with a large profit.

Since starting 6 months ago I've taken the time to meet as many members as could. Learning and understanding the local community has been a joy, and the knowledge I've gained along the way has been priceless.

Covid forced a lockdown on the last 4 days of the financial year, which for me has been a challenge just keeping the club operational. We have managed to ride through the Covid period with the Golf course remaining open as well as offering take away food and beverages. These challenges have kept me busy over this time.

I would like to extend an enormous thank you to our Executive Secretary Gwen Ward and the whole Mangrove Mountain team for all their hard work over the last few months. Gwen's incredible knowledge of Mangrove Mountain Memorial Club and the surrounding area has been a great benefit to me since starting and would have made my role even harder without her dedication. I would also like to thank Mr Keith Robson and the entire board of directors for their support, guidance and warm welcome.

And to you the members of MMMC I have to extent a massive thank you. You have made me feel comfortable since joining the team as well as making me feel a part of the community.

I look forward to leading the MMMC team into the future and will continue to work hard to ensure the service provided meets all your expectations.

You sincerely

Lachlan Ford
Chief Executive Officer



**Mangrove Mountain Memorial Club
& Golf Course**

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