

2020 Secretary Managers Report

2020 what a year it has been for everyone the most challenging year the country has ever had.

With Bushfires in early December threatening the Mountain area but luckily the firefighters did a wonderful job and we were spared the events that took place down the south coast. Then in February we were hit with floods that effected the mountain as well.

Then in March the country changed in so many ways that no one could have predicted with the ongoing threat of COVID- 19.

On the 23rd March for the first time the club industry was ordered to shut down by the state government as social distancing was now the new normal.

We would stay closed until the 1st June when the club industry was officially allowed to reopen but with some serious conditions being enforced. The limits to the number of people that can be in an area at one time. People must be seated at all times when on premises and the one person per four square meter rule.

To say these conditions have been challenging would be an understatement and I must thank all staff who have enforced these rules and all members and guests who have abided to the new normal.

The Club did stay open between March and June offering golf continuously and also providing bottle shop service and the restaurant was supplying takeaway meals a few nights a week. Thankyou again to all staff that helped with this and for the loyal customers that kept supporting the club.

Since reopening the Kitchen has undergone some changes with Head Chef Kim Miles moving on and we thank Kim for all of her hard work and I must especially thank Bianca Montgomery who has been absolutely outstanding in keeping the kitchen running during this time and beyond. We have a new Head Chef now in David Mustard and he is doing a wonderful job and constantly changing the menu and specials for our loyal customers. Next time you are in the restaurant feel free to say hello to David. We also say goodbye to Brad and

Renee Goodwin and I thank them for all of their hard work over the past nine years with the restaurant and wish them all the best for the future.

During the shutdown the club did have some time to fix some overdue maintenance on some parts of the club and again a massive thankyou to all staff that came in to help many times without being paid so a massive thankyou to Alicia McAlister, Tammy Jones, Jodie Minns, Erinn Thompson, Erin Roper, Nicole Mirko, Nicole Tedder, Bianca Montgomery, Alicia Alexander, Jody Jewiss, as well as David Jones (volunteer member) for all of their hard work.

The club was fortunate enough to be eligible for job keeper and this enabled the club to reopen as due to Covid -19 we encountered many new expenses including staffing and cleaning suppliers and equipment.

We managed to run at a loss of only (\$53,357) compared to a profit of \$277,235 the previous year. This being said the club was closed for approx. three months and obviously we saw a downturn in trade during the bushfires where the club was closed again for a weekend in December. As well as this every function that was booked for December also cancelled due to the bushfires. Again in February with the floods we were again effected with the golf course being closed for over a week as well and again trade being down.

All in all this is an outstanding result for a small club in these unprecedented times as we have managed to stay cash flow positive for the year. Once depreciation \$135,150, employee provisions \$139,952 the club has a positive cash flow of \$221,745.

I would like to especially thank the staff at Mangrove Mountain Memorial Club who have worked tirelessly this year including Gwen Ward in the office who cut short her holidays due to Covid – 19 and the club being forced to close as she was desperately needed back at the club. All of the staff have shown over the last twelve months their commitment to the club and have the clubs best interests at heart and it is greatly appreciated by myself and the board of directors.

With regards to the Board it has been the most interesting year ever and we have had extra meetings throughout the year and I thank you as well for your

dedication to the club. It is not a rewarding role that you all have and you have all been fully committed to your roles. I would personally like to thank the president Keith Robson who continues to surprise me after all these years and has been a great sounding board for me over the years with his knowledge of the mountain and the club industry.

We have many changes planned for the New Year, however we are currently keeping things simple until we are allowed to make some changes under the restrictions of Covid- 19. Please constantly check the clubs Facebook page as we are continually advertising new events through this portal.

Regarding the court case for the landfill again unfortunately I cannot give you an update at this stage as this was also effected by COVID – 19 and the case has been put back until October so hopefully we will hear some updates soon.

The golf course has had a very challenging year with the conditions throughout and thankyou to Andrew Nietoski who has unfortunately moved on since the end of the financial year for all of his work and the army of volunteers and David Corbett for all of their hard work. We have a new greenkeeper now Stephen Fury who has hit the ground running so feel free if you are out playing golf say hello.

Lastly as always a massive thankyou to all our LOYAL members, your support during Covid-19 has been amazing and your loyalty to the local community club is admirable. We may only be a small community but we are friendly and everyone is always made to feel welcome at the club. It is an honour to come to work every day and see so many smiling faces from staff and customers.

Thankyou

Paul Alexander

CEO

